

THE QUARTET

Welcome to the latest edition of our newsletter! In this issue, we explore how **ISO 9001:2015** can empower your business for long-term success. Discover how this standard can help you streamline operations, mitigate risks, and foster a culture of excellence. We're also excited to share some exciting news about our partnership with **ESCROWSURE**, a leading provider of software escrow services.

WELCOME TO ISSUE 2 OF THE QUARTET NEWSLETTER!

WE ARE EXCITED TO SHARE VALUABLE INSIGHTS WITH YOU!



In this QUARTET's issue:

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- 3 ways ISO 9001:2015 drives sustainable growth.
- Sancert partners with ESCROWSURE a leading provider of software escrow services.



THANK YOU!

On the 14th of October was **World Standards Day**, where we honored the efforts of thousands of experts who develop voluntary technical agreements that are published as **International Standards (ISO)**

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Through **EX**pertise and
Teamwork

1-75 Shelton Street,
Covent Garden, London
WC2H 9JQ
UK

1st Floor, Block B, North Park, Black River
Park, 2 Fir Street, Observatory,
Cape Town, 7925

www.sancert.global

info@sancert.global



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Building a Future-Proof Business: 3 Ways ISO 9001:2015 Drives Growth

Is your organisation equipped to weather the storm and emerge stronger? The answer lies in embracing standards like ISO 9001:2015. By implementing a robust Quality Management System (QMS), you can position your business for long-term success.

1. Streamlining Operations for Efficiency ISO 9001:2015 promotes continuous improvement, enabling organisations to identify and eliminate inefficiencies. By focusing on process optimisation, businesses can:

- Reduce costs
- Increase productivity
- Enhance customer satisfaction

For example, a manufacturing company that implemented ISO 9001:2015 reduced production time by 25% and decreased material waste by 15%.



1-75 Shelton Street,
Covent Garden, London
WC2H 9JQ
UK

Company No: 10801005



1st Floor, Block B, North Park, Black River
Park, 2 Fir Street, Observatory,
Cape Town, 7925

Reg No: 2005/037342/07

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2. Mitigating Risks and Building Resilience A key component of ISO 9001:2015 is risk management. By identifying, assessing, and mitigating potential risks, organisations can protect their bottom line and reputation. This proactive approach empowers businesses to:

- Respond effectively to challenges
- Minimise disruptions
- Maintain business continuity

For instance, a healthcare provider that adopted ISO 9001:2015 implemented a robust risk management plan to prevent patient safety incidents.

3. Empowering Employees and Fostering a Culture of Excellence ISO 9001:2015 emphasises employee engagement and empowerment. By involving employees in the QMS, organisations can:

- Boost morale and job satisfaction
- Drive innovation
- Improve decision-making

A tech company that implemented ISO 9001:2015 encouraged employees to share improvement ideas. As a result, they developed a new product that increased revenue by 20%.

Ready to Future-Proof Your Business?

By leveraging the power of ISO 9001:2015, you can position your organisation for long-term success. Contact us today to learn how we can help you implement a robust QMS.



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Exciting News: Increased Support for Business Continuity and Information Security

We're excited to announce our new partnership with **ESCROWSURE**, enhancing our ability to support clients' business continuity and information security. As reliance on third-party software grows, securing access to critical assets like source code and data has become essential. Through **ESCROWSURE**'s software escrow services, we now offer clients a robust safety net, ensuring continuity even in the event of vendor disruptions—aligning with recent ISO/IEC 27001:2022 updates that emphasise third-party risk management.

Together with **ESCROWSURE**, we're committed to helping clients protect their business operations and maintain compliance in today's dynamic digital landscape. To learn more about software escrow and how to mitigate the risk of dealing with customised software from third-party software Vendors, contact **ESCROWSURE** for a free consultation today:

- ESCROWSURE
- Tel: +27 (0)21 852 9365
- Website: www.escrowsure.co.za

By combining the strengths of ISO/IEC 27001:2022 and software escrow services, you can build operational resilience with stressed exit plans safeguarding business continuity when dealing with third party software providers.

 **ESCROWSURE**



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UK

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